Connect Ohio Technology Association

Broadband Hero Awardee

Broadband Hero

Gary R. Cavin

Director and Chief Information Officer, City of Columbus, Department of Technology

Cavin currently serves as Director of Technology and CIO for the City of Columbus and began his executive role in January 2005. He is an advisor to the Mayor on information technologies at the Cabinet level and assists the Mayor in establishing citywide information systems policies. Cavin also directs the development and maintenance of the City's information systems including the City's website and CTV. He promotes use of appropriate technologies to facilitate efficient and effective service delivery internally and to Columbus residents. Additionally, he coordinates technology policies and initiatives across departments and with other governmental entities and promotes interdepartmental communication on technology issues.

Milestone projects completed under the leadership of Director Cavin include:

The implementation of 311-customer relationship management system in January 2006, and the creation of MyColumbus, the City's Mobile App.

Cavin joined the Mayor's Senior Staff in January 2002, as Deputy Chief of Staff and Director of Operations. He administered the departments of Finance, Budget, Human Resources, Civil Service, and Technology. Cavin also served as Deputy Director of Development from 2000-2002.

As CIO of Columbus, Cavin was instrumental in securing Columbus recognition as one of the world's seven "smartest" cities by Intelligent Community Forum's annual Top7 report. The recognition analyzes cities based on broadband deployment and use, work force development, innovation, digital inclusion, and advocacy.

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